LIMITED WARRANTY STATEMENT

Effective on new TOSOT Residential Products sold by TOSOT Supplies Inc. on or after the invoice date.



TOSOT distributor/dealer (hereinafter "Company".) warrants this product against failure due to defects in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of Invoice. If a part fails due to defect during the applicable warranty period Company will provide a new or re-manufactured part, at Company's option, to replace the failed defective part at no charge for the part. This limited warranty is subject to all provisions, conditions, limitations, and exclusions listed below.

WARRANTY CONDITIONS:

1. A warranty period of Ten (10) years on compressor to the original registered contractor.
2. A warranty period of Ten (10) years on all parts to the original registered contractor.
3. A warranty period of One (1) year on the remote control provided with the original unit.
4. Limited warranty applies only to systems that are properly installed by a certified or licensed HVAC contractor, under applicable local law in accordance with all applicable building codes and permits, following TOSOT installation and operation instructions and good trade practices.
5. Warranty applies only to products remaining in their original installation location and in the possession of the original owner of the system.
6. Defective parts must be returned to the distributor through a registered servicing dealer.
7. The System's rating plate must not be removed or defaced.
8. If the date of original installation cannot be verified, then the warranty period begins (60) days from the date of System manufacture (as indicated by the model and serial number). Proof of purchase may be required at the time of service.
9. All equipment requires annual maintenance performed by your service dealer or an authorized service technician. Proof of annual maintenance, including invoices for materials and or labor charges associated with the annual maintenance may be required. Lack of annual maintenance or failure to provide proof of proper annual maintenance may result in denial of claims under your warranty. If a claim is denied due to lack of maintenance, you will be responsible for all costs associated with replacement parts or repairs to the system. TOSOT is not responsible for normal maintenance or service or for problems caused by improper installation, application, or operation of the equipment. TOSOT recommends semi-annual preventive maintenance inspections on the entire unit by a licensed HVAC contractor or otherwise qualified dealer, or service technician.

Revised 04/11/24. In keeping with its policy of continuous progress and product improvement, TOSOT reserves the right to make changes without notice and incurring obligation. ©2024.

10. This Warranty does not constitute a performance warranty and does not extend to the future performance of goods.
11. This limited warranty is not transferrable.

LIMITATIONS OF WARRANTIES:

ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of either defective parts, or replacement parts, or new units.
2. Product cleaning is required prior to warranty service and repair.
3. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
4. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration, or improper operation.
5. Failure to start due to voltage conditions, blown fuses, open circuit breakers, or damage due to inadequacy or interruption of electrical service.
6. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc.) or other conditions beyond the control of the Company.
7. Failure or damage of coils or piping due to corrosion on installations within one (1) mile of seacoast or corrosive body.
8. Parts not supplied or designated by Company, or damages resulting from their use.
9. Products installed outside continental USA and Canada.
10. Electricity or fuel costs or increases in electricity or fuel costs for any reason whatsoever, including additional or unusual use of supplemental electric heat.
11. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
12. Shipping damage or damage because of transporting the unit.
13. Accessories such as condensate pumps, line sets and so forth are not covered.
14. Any special, indirect, or consequential property or commercial damage of any nature whatsoever. Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply.

Owner's Responsibilities- The Owner is responsible for:

1. All services and repairs are not covered by this warranty statement.
2. Checking and replacing fuses or resetting open circuit breakers.
3. Operation of the system in accordance with the manufacturer's instructions and owner's manual.
4. Performing any routine maintenance or special maintenance as stipulated in the owner's manual.
5. Ensuring that a licensed HVAC contractor or otherwise qualified dealer or service technician performs service and maintenance.
6. Ensuring the service provider uninhibited access to the equipment and controls, including removal of any fixture, material, or partition which may interfere with the service provider's work.
7. At all times keeping the snow, ice, and debris away from the outdoor unit, including the top, sides, and bottom.

Revised 04/11/24. In keeping with its policy of continuous progress and product improvement, TOSOT reserves the right to make changes without notice and incurring obligation. ©2024.